STRS Fixed Charges

Retirement records are generated from the payroll entries made by each district; adjustments may be necessary to correctly report retirement earnings to CalSTRS. Some adjustments may trigger changes in the total earnings and contributions reported to the CalSTRS system; these monetary corrections are recorded in the control sheets that are used to create the monthly STRS fixed charges. Fixed charges include the following:

- Refunds for contributions taken:
 - On earnings considered non-creditable to CalSTRS.
 - For employees who are not STRS members.
 - At the incorrect contribution rate (2% at 60 vs. 2% at 62).
- Refunds due to transfer of earnings between the PERS/STRS system.
- Charges for contributions owed for:
 - Employees who are STRS members, but processed through payroll as non-members.
 - Contributions taken at the incorrect rate (2% at 60 vs. 2% at 62).
- Charges for funds owed due to transfer of earnings between the PERS/STRS system.
- Salary abatements- this column is for information purposes only. This signifies that an adjustment has been made to an employee's retirement earnings due to an overpayment of earnings.

After adjustments are made and the report has been submitted, the DFS STRS Unit will prepare the fixed charge financial transactions and e-mail it to the affected districts. A fixed charge district contact distribution list is used for notifications. To view, add, or remove contacts from the list, please contact the DFS Retirement Unit.

Fixed charges are only distributed after financial transfers have been processed by the DFS Accounting Unit. An e-mail will be sent to the district notifying each affected district of the payroll cycle affected and the multi-district (MD) transfer number.

Two spreadsheets are attached to each e-mail:

- Summary of fixed charges countywide.
 - This only lists the amount that districts are being charged or refunded and does not contain detailed information.
 - The file will include tabs for each district's financial transaction form.
 - Although all districts are listed, only those with amounts on the summary sheet will have completed financial transaction forms.
- Control sheet specific to the district.
 - This sheet details the employee name, number, and amount being charged or refunded.
 - The explanation column details why the fixed charge was generated.

 Adjustments listed on the fixed charges may require further action by the district. Following is an example of the standard e-mail message that will be sent to the districts each time PERS/STRS fixed charges are transacted.

Email Sample for Fixed Charges

 Part of the auditing process of the retirement records include making adjustments to ensure correct reporting to

 the CalPERS and CalSTRS Systems. This may include adjustments that result in the collection or refund of employee

 and employer contributions. These adjustments are documented and submitted to your district at the end of the

 auditing process in what we normally call Fixed Chargers and District Control Sheets.

 Attached are the Fixed Charges and your District's Control Sheet for the following Retirement Report(s):

 Retirement Plan:
 _______ CalPERS

 _______ CalPERS
 _______ CalSTRS

 Report Number:
 10R18
 MD#:

 ________ MD Date:
 5/24/2018

On the Fixed Charges spreadsheet, please locate your district's tab to view the summary of charges for your district. Your district's Control Sheet explains in detail the charges and refunds that were processed.

Employee Refunds

Employee refunds will be transacted via the negative voluntary deductions for active employees at your district. Refunds due to employees in termed status will be refunded to the district. Please remember to issue commercial warrants to your former employees and to code the warrants as a tax type 9 claims.

Charges for Employee Contributions

Districts are charged for employee contributions when earnings eligible for retirement had been paid without contributions being taken from the employee. In some cases, districts may collect these funds from their employees; in other instances, the employer is responsible for the employee contributions due and may not pass the charge to the employee. If you need assistance determining which contributions can be collected from the employee, please contact our office.

Collecting Employee Contributions via the Payroll Process

STRS: Districts may utilize voluntary deduction Code 9816, "District Repay-EE STRS Arrears," to collect STRS contributions from employees via payroll. The voluntary deduction is pre-taxed and the W2 earnings are automatically adjusted.

PERS: Districts may utilize voluntary deduction Code 9815, "District Repay-PERS," to collect PERS contributions from employees via payroll. The voluntary deduction is pre-taxed and the W2 earnings are automatically adjusted.

Collecting Employee Contributions in Cash- Tax Issues

Repayments submitted to the district in cash or check by <u>current calendar year employees</u>, should be included on the W2 worksheets that are submitted to payroll on a quarterly basis. Please document these adjustments on the spreadsheet labeled "Other."

Repayments submitted to the district in cash or check by <u>former employees</u> during any calendar year do not require W2 adjustments. Federal and State wages cannot be adjusted for employees in terminated status.

Questions may be addressed as follows:

For PERS related fixed charges: Julie Portillo at (951) 826-6426, jportillo@rcoe.us For STRS related fixed charges: Carolyn Yoakum at (951) 826-6538, <u>cyoakum@rcoe.us</u> For tax related issues: Suzanne Tanenbaum at (951) 826-6538, <u>stanenbaum@rcoe.us</u>

Summary of Fixed Charges Sample

The first five columns on the fixed charge summary sheet are for information only, and include details on salary abatements and transfers between the PERS and STRS systems.

Districts should contact the DFS STRS Unit regarding questions on fixed charge transactions.

1/21/2017

RCOE MONTHLY STRS FIXED CHARGES 05R'17 STRS FIXED CHARGES Novmber FY16-17

MD#

Payroll cycle being adjusted

E-MAILE D:

Column #	1	2	3	4	5	6	7	8	9	10	11	12	13	
	ADJUSTED	STRS	GALAXY			FI	CED CHARG	ES	MEMBER / N	ION-MEMBER				
	CREDITABLE	SUM MARY	INITIAL				FUND 9811		ADJUST	IM ENTS		TOTAL	TOTAL	
DIST #	EARNINGS	FINAL	AUTOM AT IC		PERS TO STRS	STRS		TOTAL			TOTAL	FUND	FUND	DIST #
	FROM	CONTRIB.	FIXED	SALARY	OR	CONTRIB	MISC.	FIXED	FUND 9810	FUND 9811	MBR / NON-MBR	9811	9810 & 9811	
	GALAXY	AMOUNT	CHARGES	ABATEMENTS	(STRS TO PERS)	REFUNDS	OTHER	CHARGES	'EE CONTRIB.	'ER CONTRIB.	CHARGES	CHARGES	CHARGES	
01	196,416.78	194,635.54	196,416.78	(1,781.28)			0.04	0.04			0.00	0.04	0.04	01
03	316,571.21	316,506.82	316,571.21	(400.51)		(125.80)		(125.80)	296.08	404.63	700.71	278.83	574.91	03
05	51,267.99	51,267.99	51,267.99					0.00			0.00	0.00	0.00	05
07	566,718.37	566,158.39	566,718.37	(559.99)			0.01	0.01			0.00	0.01	0.01	07
10	1,132,639.27	1,130,649.30	1,132,639.27	(1,989.94)			(0.03)	(0.03)			0.00	(0.03)	(0.03)	10
13	262,072.68	262,299.88	262,072.68					0.00	139.24	227.20	366.44	227.20	366.44	13
18	431,272.03	430,069.13	431,272.03	(1,394.73)				0.00	146.01	191.83	337.84	191.83	337.84	18
21	1,050,920.54	1,050,906.05	1,050,920.54	(14.49)				0.00	29.87		29.87	0.00	29.87	21
27	2,950.99	2,950.99	2,950.99					0.00			0.00	0.00	0.00	27
30	1,714,726.87	1,714,719.76	1,714,726.87	(7.10)			(0.01)	(0.01)			0.00	(0.01)	(0.01)	30
34	1,098,999.42	1,098,999.35	1,098,999.42				(0.07)	(0.07)			0.00	(0.07)	(0.07)	34
39	1,368,050.24	1,367,206.64	1,368,050.24	(649.91)		(193.73)	0.04	(193.69)			0.00	(193.69)	(193.69)	39
40	60,936.61	60,742.89	60,936.61	(193.70)			(0.02)	(0.02)			0.00	(0.02)	(0.02)	40
41	226,463.32	226,357.43	226,463.32			(52.84)		(52.84)	108.53	140.89	249.42	88.05	196.58	41
43	11,082.35	11,082.35	11,082.35					0.00	17.57		17.57	0.00	17.57	43
45	7,181.74	7,181.74	7,181.74					0.00			0.00	0.00	0.00	45
46	1,227,030.17	1,227,075.90	1,227,030.17			(127.69)	0.13	(127.56)	126.80	173.29	300.09	45.73	172.53	46
49	470,118.09	470,135.68	470,118.09				(0.02)	(0.02)	12.89	17.61	30.50	17.59	30.48	49
56	1,093,692.41	1,093,630.22	1,093,692.41	(41.52)		(27.68)		(27.68)	6.80	7.01	13.81	(20.67)	(13.87)	56
58	117,384.81	117,903.88	117,384.81					0.00	379.82	519.07	898.89	519.07	898.89	58
61	1,433,197.46	1,433,214.90	1,433,197.46	(35.54)			0.04	0.04	152.20	52.94	205.14	52.98	205.18	61
64	154,412.03	154,412.00	154,412.03				(0.03)	(0.03)			0.00	(0.03)	(0.03)	64
67	310,162.55	310,162.55	310,162.55					0.00			0.00	0.00	0.00	67
71	582,711.81	582,375.48	582,711.81		(426.81)	(121.83)		(121.83)	155.33	212.29	367.62	90.46	245.79	71
74	2,603,514.54	2.601.997.89	2,603,514.54	(1,516.64)			(0.01)	(0.01)			0,00	(0.01)	(0,01)	74
81	213,187.55	213,187.55	213,187.55					0.00			0.00	0.00	0.00	81
84	512,059.79	511,774.28	512.059.79					0.00	0.04		0.04	0.00	0.04	84
88	1,400,719.41	1,400,283,82	1,400,719.41	(435,59)				0.00			0.00	0.00	0.00	88
90	993,294.58	993 220 30	993,294 58	(74.26)			(0.02)	(0.02)			0.00	(0.02)	(0.02)	90
99	490,861.77	490.511.78	490,861.77	(292.97)		(653.31)	0.01	(653.30)	62.34	85.20	147,54	(568,10)	(505, 76)	99
				()		()		(52.04		2	(000.10)	(000.10)	<u>ئت</u>

TOTAL 20,100,617.38 20,091,620.46 20,100,617.38 (9,388.17) (426.81) (1,302.88) 0.06 (1,302.82) 1,633.52 2,031.96 3,665.48 729.14 2,362.66

H EMPLR FIXED CHARGES 9811 & 9810 COD / MSJC / PVCC / RCC / ALVORD / BANNING / BEAUMONT / COACHELLA / DESERT CTR / DESERT SAND

District financial transaction form tabs

Control Sheet Sample



Penalties and Interest

Penalties and interest (P&I) assessments went into effect July 1, 2012. The California Code of Regulations allows CalSTRS to assess penalties and interest to employers for late submission of the retirement report and late or insufficient employee and employer contributions to the Defined Benefit Program.

Provisions were enacted to create incentives for employers to report timely and accurately, and to mitigate any losses suffered by the CaISTRS system resulting from an employer's failure to properly report earnings and contributions.

Retirement reports submitted to CalSTRS by the County Office are analyzed for P&I charges and invoices are generated if applicable. The STRS Retirement Unit downloads the invoices and issues payment on behalf of the reporting districts. P&I assessments are billed to each district via financial transactions charging each district's holding accounts. Per the California Department of Education, any type of settlement or penalty should be charged to the 7100 function. In addition, a settlement or penalty is not allowed to be charged to a restricted program unless specifically permitted.

Districts may dispute P&I charges by creating draft disputes via the Contribution Account Portal in SEW. Draft disputes are reviewed by the STRS Retirement Unit in DFS and submitted to CalSTRS for approval. Disputes must be submitted within 90 days from the day of the P&I invoice.

There are four different penalty types:

- Type 1: Late Report.
- Type 2: Late Adjustment.
- Type 3: Late Fiscal Year Contributions.
- Type 4: Late Contributions.

Penalty Type 1- Late Report

Contributions reported for the first time for an employee for a specific period of time where there was no previous reported line for that employee for any day in that specific period of time.

- Late if received on the 44th day after 5 p.m.
- Penalty is 7.5% of employer and employee contributions compounded daily.
- Penalties can only be calculated starting July 1, 2012.
- No penalty for late reports that neither increases nor decreases the employee or employer contributions.
- Penalty exemptions for worker's compensation and federal and state law:
 - No data elements for system exclusion making it necessary for employer to dispute penalties assessed for reporting earnings related to worker's compensation.

The P1 penalty is calculated as follows:

$$('EE+'ER \ cntrb.\ total) * \left(1 + \frac{interest\ rate}{360}\right)^{Days\ Late} - ('EE+'ER\ cntrb.\ total) = Penalty\ Amount$$

- <u>Days Late</u> is the count from the **report due date** to the **report received date**.
- Interest rate is currently 7.00%.
- CalSTRS uses the federal calendar which always has a base of 360 days. Penalties will be split by days in each month per the federal calendar.

Exemptions for Part-Time and Substitute Extra Days

Usually reported with assignment codes 54, 55, and 58. Conditions to be met:

- 1. Date the substitute or part-time position is paid matches the pay date on a published salary schedule for that position; and
- 2. The pay date is no more than 31 calendar days following the last day of the month in which the compensation being reported was earned; and
- 3. The applicable portions of the report are received no later than 44 calendar days following the pay date.

System will assume all criteria are met and will penalize based on the 31 days from the service period end date.

How does the part-time service exclusion work for penalties and interest?

CalSTRS made changes to the draft regulations in response to feedback from many employers. The provision for part-time service that was added to the draft regulations for both the reporting and the contribution remittances allows for the published pay date to be used in determining the due dates for both remittances and reporting. This is in contrast to full-time service where the due dates are derived from the service period end date (which may or may not be the actual published pay date).

Therefore, for service determined to be part-time, including substitutes, the Defined Benefit reporting will be due 44 calendar days from the published pay date (for non-adjustments), the DB reporting for adjustments to contributions will be due 60 days from notification or discovery, and the Defined Benefit remittances for that reporting will be due 5 and 15 business days from the published pay date.

Example:

Type of Soprice	Service Period	Published	95% Contrib.	100% Contrib.	Report
Type of Service	End Date	Pay Date	Due	Due	Due Date
Full-Time	03/01/17 - 03/31/17	03/31/17	04/07/17	04/21/17	05/14/17
Part-Time	02/14/17 - 03/15/17	03/31/17	04/07/17	04/21/17	05/14/17

Note: The service period end date is different. However, the report due date is the same.

Penalty Type 2- Late Adjustment

Contributions reported by a district, for an employee that overlaps prior service for that employee and district by at least one day.

- Late if received on the 60th calendar day after 5 p.m. following discovery by the employer or notification by the system.
 - Discovery by the employer is end of the pay period.
 - Notification by the system:
 - Form 756 delivered to the employer by mail or e-mail.
 - Audit report delivered to the employer by mail or e-mail.
- Calculation based on cumulative value on the sum of the <u>absolute value</u> of the change in employer and employee contributions for each employee.
- Penalty is 7.50% of employer and employee contributions compounded daily.
- Adjustments with earnings dated July 1, 2012, or later may be assessed.
- No penalty for a late adjustment that neither increases nor decreases the employer or employee contributions.
- Penalty exemptions for workers' compensation and federal and state law:
 - No data elements for system exclusion making it necessary for employer to dispute penalties assessed for reporting earnings related to workers' compensation.

The P2 penalty is calculated as follows:

 $('EE+'ER \ cntrb.\ total) * \left(1 + \frac{interest\ rate}{360}\right)^{Days\ Late} - ('EE+'ER\ cntrb.\ total) = Penalty\ Amount$

- <u>Days Late</u> = Day count from report due date to report received date.
- Note: The report due date is considered 60 days from the date of discovery or notification.
 - Discovery examples: an updated contract or submission of a transcript that impacts compensation.
- <u>Notification date</u> is the date the County Office receives a priority case from CalSTRS (Form 756) requesting adjustments to an employee's STRS account. The County Office may contact the district for more information (if there no notification date, the due date is 60 days from the receipt of the form).

Exemptions for Retroactive Adjustments

Conditions to be met:

- 1. Adjustments are made for all members of a class of employees.
- 2. The adjustments are made pursuant to a written employment agreement with an employer or with an exclusive representative entered into by an employer.
- 3. The adjustments become effective contemporaneously with the effective date of the written agreement or the effective date of the provision in the agreement providing for future increases in compensation.
- 4. The adjustments are reported to the system within 90 days of the effective date of the written employment agreement or the effective date of the provision in the agreement providing for future increases in compensation.

Hint: Include in your MOU when the retroactive salary increase will be processed through payroll. This may extend the 90 days penalty-free window.

Penalty Type 3- Late Fiscal Year Contributions

Contributions for a prior fiscal year period remitted on or after March 1 of subsequent fiscal year are eligible for type 3 penalties.

- FY 2015/16 contributions reported March 1, 2017, or later are assessed type 3 penalties.
- Assessment based on 5% of creditable compensation.
- Adjustments with earnings dated July 1, 2012, or later may be assessed.

Penalty 3 was created because CalSTRS does not receive any matching funds from the state if the creditable earnings were not reported by March 1. The P3 penalty is calculated as follows:

Period Earnings * 5% = Penalty Amount

Penalty Type 4- Late Contributions

Late receipt of payments of contributions.

- Penalty based on receiving 95% of contributions due by 3:00 p.m. on the 5th business day.
 - Contributions received after 3:00 p.m. are posted on the next business day.
 - Need <u>timely submission</u> of checks/warrants from independent entities in order to deposit on time to our local bank.
- Remaining balance due by 3:00 p.m. on the 15th business day.
- Penalty is 7.50% of employer and employee contributions compounded daily.
- Earning periods dated July 1, 2012, or later may be assessed.
- Penalty exemptions for workers' compensation and federal and state law:
 - No data elements for system exclusion making it necessary for employer to dispute penalties assessed for reporting earnings related to workers' compensation.
- Penalty exemptions for late contributions if related to a retroactive salary increase.
- Part-time or substitute extra days.

The P4 penalty is made up of two parts – Penalty 4(a) and Penalty 4(b). They are calculated as follows:

$$('EE+'ER \ cntrb. \ total) * \left(1 + \frac{interest \ rate}{360}\right)^{Days \ Late} - ('EE+'ER \ cntrb. \ total) = P4(a)$$
$$(P4(a)) * \left(1 + \frac{interest \ rate}{360}\right)^{Days \ Late} - (P4(a)) = P4(b)$$

Invoicing for Penalties and Interest Charges

Charges for P&I are invoiced to the County Office every time a retirement report is submitted to CalSTRS. Charges are summarized by penalty type and posted in PDF format. DFS downloads the invoice in Excel format to separate P&I charges by district and create the P&I charges financial transactions. The financial transactions are e-mailed to all affected districts and includes needed information for each district to retrieve the P&I invoice detail from the SEW website, for their specific district charges.

Districts have 90 days from the day of the invoice to dispute any charges; however, the County Office must pay the invoice in full to prevent any additional interest charges.

Invoice sample for a supplemental file transmitted to CalSTRS



Supplemental files are used to report RCOE's B payroll and independent districts; each one is submitted in a separate file so penalties are assessed properly by CalSTRS. Independent charters are combined whenever possible by month since CalSTRS only allows 99 supplemental files submitted by fiscal year.

Invoice sample for a Regular file transmitted to CalSTRS



CalSTRS notifies RCOE via e-mail when invoices are generated. DFS staff downloads the invoice in PDF and Excel format to separate the charges by district.

Sample of Pivot table created to separate charges by district

	04R'17 EXCEL P & I INVOICE							
Sum of Penalty Amt	Column Labels							
Row Labels	P1	P3	P4	Grand Total				
33001	4.76		38.79	43.55				
33003	1.06		9.45	10.51				
33007	6.88		50.08	56.96				
33010	0.02		38.23	38.25				
33013	31.85	115.74	127.26	274.85				
33018			2.09	2.09				
33021	3.36		90.28	93.64				
33030	30.62		72.15	102.77				
33034		483.89	388.3	872.19				
33039	1.83		54.51	56.34				
33040			2.03	2.03				
33041			13.32	13.32				
33046	1.58		23.29	24.87				
33056			17.55	17.55				
33061	2.63		20.67	23.3				
33064			1.52	1.52				
33067			0.47	0.47				
33071	0.35	61.04	44.25	105.64				
33074			71.5	71.5				
33081			0.98	0.98				
33084	1.44		32.32	33.76				
33088	335.66	258.62	401.25	995.53				
33090	3.38		42.88	46.26				
33099	7.39		48.38	55.77				
Grand Total	432.81	919.29	1591.55	2943.65				

This is used to create the P&I financial transactions to charge the district's holding program accounts

Sample of financial transaction cover sheet for P&I charges



Sample of financial transaction

		FINANCIAL TRANSACTION FORM														
Distri	ict	98/									Transa	action Date	e –			
FY		16/17				Type Tra	nsaction				Transa	action ID:				
			1 - Appropri	ation	- Green	3 - Abaten	nent of Ex	op - Orai	nge							
			2 - Revenue	e - Pir	nk	3 - Abaten	nent of Re	ev - Yello	W							
			2 - Expendit	ure -	White	4 - Encum	brances	- Blue								
Dist	Fund	School	Resource	PΥ	Goal	Function	Object	Type Trans.	Debit Amount	Credit Amount	Document Number	Accrual Number			Reference	
01	11	900	0999	0	0000	0000	5821	2	43.	55			STRS P&I for Oct	tober Reg F1	Y16-17 (04R'17) STM0000017743	
98	78	901	9816	0	0000	0000	9310	2		43.55	i		STRS P&I for Oct	tober Reg F'i	Y16-17 (04R'17) STM0000017743	
					TO TAL:(total of all	pages)		43.	43.55						
	Reasor	n for trans	action:	STR	S P&I for	October F	eq FY16	-17 (04F	R'17) STM0000017743	90 DA	Y DISPUTE V		XPIRES:	03/02/1	17	
									,							
	Ana M.	Lambert				12/06/16				Shabana		12/06/16	6 1	- 4	1	
	Signatu	re of Auth	orizing Agen	t		Date				Prepared B	y:	Date	Page	of		
The financial transactions include the file identifier (STM#)																
The manual randoctors merade the meraditation (or this)																
			M	vhi	ch is	noode	d to	dow	inload the P&I de	tail inf	ormati	on				
			V			neeue		uuv								
						from	tha (Cont	ribution Account	Dortal						
		from the Contribution Account Portal.														

It also notifies districts when the 90 day dispute window expires. Any disputes created after the 90 day window will be denied by CalSTRS.

Navigating the Contribution Account Portal for Penalties and Interest Charges

The STRS Retirement Unit in DFS will provide each district the financial transactions listing only the P&I charges assessed for their districts.

To see the detail of penalties assessed by employee, districts should log in to the Secured Employer Website (SEW) and utilize the Reference Items to review the job aide titled Contribution Account Portal (CAP). This job aide is a video the Contribution Account Portal that goes through the process of extracting detailed information. See below for location:

Home	Reference Item Se	arch				
Manage Files	Search Criteria					
Manage Reports	Search Chiena				HI	de 🛆
Maintain Users	Search Text:	Contribution Account Porta	al			
Authorize Users		Events FAQs	Employer D	irectives and Circulars		
REAP	Reference Category:	Publications	Employer C	ommunications		
Employer Notification (1)	Reference Category.	File Specifications	File Submis	sion and Remittance Schedules		
Contribution Account Portal		Useful Websites	ns 🗆 Oser Mariua	ais and Training		
Remittance Advice	SEW Function:		¥			
Secure Message Center			Search	Reset		
Reference Items	Search Results					
Forms & Publications					Add to N	ly Links
My Links	Items 1-1 of 1 Items/Pag	je: 10 ▼			Page 1	of 1 1
	Name 🛋		Description	Category	SEW Function	\checkmark
	Open Contribution Account	t Portal (CAP)	Video	User Manuals and Training	Reference Items	
	Items 1-1 of 1 Items/Pag	je: 10 ▼			Page 1	of 1 1

Districts are responsible for initiating the dispute process. In some instances, the County Office will initiate the process and notify districts that a dispute will be submitted on the district's behalf.

Districts initiate the dispute process by creating a draft dispute. The STRS Unit in DFS reviews the dispute and creates the dispute case or rejects the draft dispute. Once a dispute case has been created, CalSTRS reviews the information and will either approve or deny the dispute.

Once a draft dispute has been created, please e-mail the STRS retirement supervisor detailing why the dispute was created and any documents to support the dispute.

Instruction for Creating a Draft Dispute

1. Log in to the Secured Employer Website and click on Contribution Account Portal.



2. Click on Penalty Assessment & Dispute Mgmt.



3. Select the Media ID to dispute (STM file number).



The STM file number is included in the P&I financial transactions e-mailed to each district. The fiscal year and the report period will display as either a supplemental file number or a report month (i.e. 06/2017). The Report Unit should be prefilled with your district number.

4. Click "Continue to PADM" (Penalty Assessment and Dispute Management).

Further Sele	ction by Case Number ar	nd Status
Case ID:	D	To:
Case Status:	00	To: 00
	Continue to PADM	Generate PDFIDR Summarize P1 & P4

5. Displays as follows:

CA	ЛŹ	Trs	Contrib	ution Accour	nt Portal					1
Accourt Penalt	ne Ana nt Detail y Assess	Lambert Penalty ment & Dis	l Assessment & Dispu pute Mgmt	te Mgmt Invoice	s and Notices	Contribution Reporting	Financial Reporting			
Penalt	y Asse	ssment &	Dispute Mgmt							
Se	Report : Report : Renait	Paramet Source: 00 y Type: Draft ID: dicator:	ers 133	Media ID: ST To: To: Case ID:	TMD000011708	Report Pe SSN Contribution C	iod: SUI2012 No: 000000000 ide: To:	Report Unit: Penalty Line ID No: To: Case Status:	33001 0000000000 00	Assignment
Pe Bus	naity As Re iness Pa	eport Source	& Dispute Mgmt. Ap	al Year: 2012	011708 Effect	Program ID (C	38 or DB) aka File Type: dion File Transmission :	DB 07/23/2012 F	ay Schedule Date	Media ID: e (C8 Only) :
R	a.	Rpt Src	Pie Rovd Date	Report Unit	Pen Line ID	Media ID	Report ID	Report Per	Penalty Type	EE S
	100	30	07/23/2012	33101	285149	STM0000011708	06/30/2012	SU	P4	5286
	100	33	07/23/2012	33101	285150	STM0000011708	06/30/2012	SU	P4	5490
	100	33	07/23/2012	33101	285151	STM0000011708	06/30/2012	su	P4	5547
	100	33	07/23/2012	33101	285152	STM0000011708	06/30/2012	SU	P4	589
	100	33	07/23/2012	33101	285153	STM0000011708	06/30/2012	SU	P4	6055
	100	33	07/23/2012	33101	285154	STM0000011708	06/30/2012	SU	P4	6203
	100	33	07/23/2012	33101	285155	STM0000011708	06/30/2012	SU	P4	6205
	100	33	07/23/2012	33101	285156	STM0000011708	06/30/2012	SU	P4	6210
	100	33	07/23/2012	33101	285158	STM0000011708	06/30/2012	SU	P4	147(

6. On View field (circled above) click on arrow down and click "Dispute View".



7. Select line(s) to dispute by clicking on the gray square in front of the line. To select multiple lines, hold Ctrl or Shift key and click on additional lines. All lines selected will display in orange.

V	iew: Dispute	View 💌	Export / Deselect	All Select All	Create Case Reje
昆	Pen Line ID	Penalty Type	EE SSN	Last Name	File Rovd Date
	71106	P4	998971569	California	
	67383	P4	540421668	California	

8. Click on "Dispute Reason" box.

					1920		in .
昆	Pen Line ID	Penalty Type	EE SSN	Last Name	File Rovd Date	Dispute Reason	Draft Cas
	102346	P1	062288387	California	05/08/2012	1	01800
	102353	P1	226789782	California	05/08/2012		0001800

- A secondary box will appear:



- Click on it and select reason for dispute. A dispute reason must be selected for each line being disputed.

Dis	pute Reason :	and Descri	ption: All Values 🛛 🗖 🗙
▶	Show Filter Cri	teria	Personal Value List Settings
	Case T ≞	Reason	Text
	ZFIC	0000	Budget Impasse
	ZFIC	0001	Calculation Error
	ZFIC	0002	CalSTRS System Error
	ZFIC	0003	Collective Bargaining
	ZFIC	0004	Employer System Error
	ZFIC	0005	Force Majeure
	ZFIC	0006	Legislation Impact
	ZFIC	0007	Other (Default)
	ZFIC	0008	Per CalSTRS Request
	-		OK Cancel

9. Accept the lines being disputed. Click on "Accept" box.

ssment a	Dispute Mg	gmt. Application	in the second					
	00041	Fiscal Year:	2012	Program ID (CB or	DB) aka File Type:		DB	Media ID:
r Number:	10000004	1 Unique ID :	STM0000011448	Effective Date of	START Contribution File T	ransmission :	04/24/2012	Pay Schedule Date (0
e View		Export / Desele	ct All Select All	Create Case Reject	Draft Create Draft A	ttach Doc C	ancel Draft	
Pe	nalty Type	EE SSN	Last Name	File Rovd Date	Dispute Reason	Accept	Disp Case D	Draft Case ID
P4		979387570	California		0002		R.	
P4		998971569	California				0	
P4		540421666	California		0003			
P4		540421666	California					
P4		540421666	California					

- A secondary box will appear



- Accept or reject the line being disputed. Each line being disputed must be accepted.
- 10. Click "Create Draft".

041	Fiscal Year: 201 Unique ID : STI	2	Program I Effective	D (CB or DB) ake Date of START (a Fille Tr	ransmission :	DB 04/24/2012	Me
- E	port / Deselect A	I Select AI	Create Case	Reject Draft	Crelite Draft At	tach Doc Cr	ancel Draft	
у Туре	EE SSN	Last Name	File Rovd	Date Dis	pute Reason	Accept	Disp Case	Dt
	979387570	California		000	2	ACCEPT		
	998971569	California						
	540421666	California		000	3	ACCEPT	0	
	540421666	California						
	540421666	California						
	973438232	California						

11. A draft case ID will display. It will also have yellow indicator which means a draft case has been created.

Fiscal Year: Unique ID :	2012 STM0000011	Program II 1448 Effective I	D (CB or DB) aka File T Date of START Contrib	ype: ution File Tran	smission :	DB 04/24/2	Media ID: 012 Pay Schedule Date (CB Only) :	STM000001144	8 Report
port / Desei	ect All Selec	t All Create Case	Reject Draft Create	Draft Attac	h Doc C	ancel Dra	ft		_
E SSN	Last Name	File Rovd Date	Dispute Reason	Accept	Disp Ca	se Dt	Draft Case ID	Case D	Disp Ind
79387570	California		0002	ACCEPT			00016400000220120720211649	Ib	000
98971569	California							0	000
40421666	California		0003	ACCEPT			00016400000220120720211649		000
40421666	California								000
40421666	California								000
73438232	California								000
40421666	California								000

The initiating district and DFS should receive an email from CalSTRS stating a draft case has been created.

Districts should e-mail the STRS supervisor detailing why the dispute was created and any documents to support the dispute.

Instructions for the DFS STRS Unit Approving a Draft Case

1. Select Contribution Account Portal.



2. Select Penalty Assessment & Dispute Mgmt.



3. Select file to dispute (Media ID) and Report Unit.

Media ID (Required)	STM000	0011448	+			
*Report Unit:	41001	0		To:	41090	0
			D.			_

- 4. Filter further if desired- for example, if you have the employee social security number or the Draft ID number.
- 5. Click "Continue to PADM".



6. Displays as follows:

	1201	RS														1.10
lco	me Mr. Rep	ortSource	Tester2													
Accou	unt Detail Pe	nalty Assessme	ent & Dispute M	gmt Invoice	is and Notices R	eports										
enal	ity Assessmen	t & Dispute Mgn	nt													
enalt	ty Assessmen	& Dispute Mgm	nt													
Se	election Para	meters														-
Rep	port Source:	00041		Media ID: STM	10000011448	Report Period:	09/2012	Repo	rt Unit:	41001	To:		41090			
Pen	alty Type:			To:		SSN No:	000000	000 Pena	ty Line ID No:	0000000000	To:		000000	0000 D	ispute indicator:	
Drat	IT ID:			To:		Contribution Code	E	To:			Assignmen	t Code:		т	0:	
Adja	ustment Indicato			Case ID:		To:		Case	Status:	00	To:		00			
Pe	enalty Assess	nent & Dispute I	Mgmt, Applicati	on												_
Rep	port Source:	00041	Fiscal Yea	r: 2012	Program E	(CB or DB) aka File Type		DB	м	edia ID:		STMO	00001144	8 Repor	t period of the file.	or SU, from S
Bus	siness Partner N	mber: 10000000	41 Unique ID :	STM000001	1448 Effective [ate of START Contributio	n File Trans	mission : 04/2	4/2012 P	av Schedule Dat	e (CB Only) :			Supple	mental Sequence	Number :
	finan I Dise da		Event Des	alact AT Calas	A AN Create Case	Dainet Death Create De		Dec Ceneril								
	Dec Line D	Deesthy Type	Export a Des	Lost Name	Elo Boud Data	Dissula Reason	A accept	Diso Cano Dt	Draft Co			- 0		Disc ind	Case Status	Status Des
40	71105	Penaky type	070387570	California	rie Rovo Dale	0002	ACCEPT	Disp case of	0001640	SE D	211640	51	ase D	COR	10	New New
-	67332	D4	540421666	California		0002	ACCEPT		0001040	0000220120120	211048	61		000	10	New
-	RESEI	P3	530002000	California	04/24/2012	0005	AUGEFT		0001640	0000220120615	184721	47		000	90	Closed
-	00001	01	001021342	California	04/24/2012				0.001040	0000220120015	in an	43		000	00	Closed
-	86560	p1	657580348	California	04/24/2012						(h)	43		000	90	Closed
-			001000340		0.0000000						20	-		~~~		

On View, arrow down and click "Dispute View".



7. Filter by Draft Case ID.

Draft Case ID	
00016400000220120720211649	3
00016400000220120720211649	9
00016400000220120615184721	

- Notice Dispute Indicator: It should be a yellow triangle indicating status as draft dispute.
- When approved by RCOE, the yellow triangle will change to a green square.

Disp ind	Case
000	10
000	10
000	90
000	90

8. Select dispute lines to be approved by clicking the box (as shown below) for each of the lines being disputed. The lines should now display in orange:

V	iew: Dispute Vi	ew 💌	Export 4	Deselect All	Select AI	Create Case	Reje
昂	Pen Line ID	Penalty Type	EE S	SN L	.ast Name	File Rovd	Date
	71106	P4	9989	71569 (California		
	67383	P4	5404	21666 (California		

9. Click Create Case.

	Programme	(CD UI DD) a	n 20 r
1448	Effective	Date of START	Co
t All	Create Case	Reject Draft	C
Fi	le Rovd Date	Dispute Re	asi

10. A pop-up box will appear:

51	CREATE OR UPD	ATE A DISPUTE CA	SE D						
	Dispute Case	Display	E						
	To enter changes, enter the required infomation To save your data, click Send To return to the overview, click Close.								
0	Case ID:	Amount Disputed:	References:						
36		15,554.41	0001320079142016031521						
26									
_	Commonto								
_	Comments:	a the DRI shores for							
	in the amo Attachment will fo	ig the Parcharge for unt of \$15,554.41. illow.							
-									
	Send								
			Close						

- Verify the dispute amount is the full amount you intend to dispute.
- Type comments.
- Click Send (Case ID# will be assigned).
- Click Close.
- 11. The dispute indicator should now be green and the Case ID will be provided.



Attaching a Document to the Dispute

12. To attach a document to a dispute, first sort by Case ID and select the desired line(s) by clicking the box shown below for each of the lines being disputed. Lines should display in orange now:



13. Click "Attach Doc":



14. Click browse to select your file:

0 0	
0	Append Files (Permitted Total Size: 4MB); File to be attached:
iho	Upload
00	Send

- 15. Click upload.
- 16. Insert comments.

17. Click Send.

CREATE OR UPDATE A DISPUTE CASE		
Document and comments are posted.		
Dispute Case Display		=, =
To enter changes, enter the required infomation To save your data, click Send To return to the overview, click Close.		
Case ID:	References:	
53	00016400000220120720211645	

- 18. At this time, an automatic e-mail from CalSTRS will be generated notifying the relevant SEW users that a new dispute case was created.
 - Note: If automatic e-mail is not received, contact CalSTRS rep to inquire about dispute.
- 19. Print the e-mail write and write down:
 - The report number the dispute was for (03S17 or 4R17).
 - The district the dispute is for.
 - The employee name and number.
 - The amount of dispute.
- 20. Attach all documentation received supporting the reason for dispute and file in the P&I dispute binder.
- 21. Follow up on dispute status after a month if there has not been any communication from CalSTRS regarding the dispute.
- 22. Once funds have been received and deposited, refund the district by reversing the financial transaction originally used to charge the district for the P&I (only for the amount of the refund received by CaISTRS).
- 23. E-mail financial transaction (including MD#) to district notifying that the P&I dispute was accepted and the funds being refunded to the district.
- 24. Print e-mail, attach to documents in the P&I dispute binder and move to the back of the binder.