

Riverside County Office of Education
Board Policy 1312.4 Williams Uniform Complaint Procedures

COMMUNITY RELATIONS

SUBJECT: Williams Uniform Complaint Procedures

The County Board of Education (County Board) recognizes the responsibility of the County Board and the County Superintendent of Schools (County Superintendent) to ensure that the educational programs of the County Office of Education (County Office) are implemented in accordance with law.

Any complaint against the County Office regarding the insufficiency of textbooks or instructional materials, teacher vacancy or misassignment, or conditions of school facilities that pose an emergency or urgent threat to the health and safety of students and staff, as defined in Education Code 35186, shall be investigated and resolved in accordance with the Williams uniform complaint procedures described in 5 CCR 4680-4687 and County Superintendent policy and/or regulation. The Williams uniform complaint procedures may also be used to resolve any other complaint when authorized by the County Superintendent.

Reports

On a quarterly basis, the County Board shall, at a regularly scheduled meeting, receive summarized data on the nature and resolution of all complaints against the County Office. The report shall include the number of complaints by general subject area with the number of resolved and unresolved complaints. (5 CCR 4686)

Notices

A notice containing the components specified in Education Code 35186 shall be posted in each classroom in each County Office school/program. (Education Code 35186)

Legal Reference:

EDUCATION CODE

Ed. Code 17592.72 Urgent or emergency repairs, School Facility Emergency Repair Account

Ed. Code 1791-1792 Establishment and management of technical, agricultural and natural resources conservation school

Ed. Code 1980-1984 Establishment of county community school

Ed. Code 33126 School accountability report card

Ed. Code 35145.5 Agenda; public participation; regulations

Ed. Code 35186 Williams uniform complaint procedure

Ed. Code 35292.5-35292.6 Restrooms, maintenance and cleanliness

Ed. Code 48660-48667 Establishment of community day school

Ed. Code 48985 Notices to parents in language other than English

Ed. Code 60119 Hearing on sufficiency of instructional materials

Website www.CSBA.org

Website www.cde.ca.gov/eo/ce/wc/index.asp

STATE

5 CCR 4600-4670 Uniform Complaint Procedures

5 CCR 4632 Appeal of LEA decision, grounds

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5CCR 4680-4687 Williams Uniform Complaint Procedures
Ed Code 1240 County Superintendent of Schools