

CARING
ADVOCATE SUPPORT
PERSON-CENTERED
MEANINGFUL LIFE
SUPPORT RESPECT
PERSON-CENTERED SUPPORT
ADVOCATE RESPECT
CARING MEANINGFUL LIFE
RESPECT
SUPPORT ADVOCATE
CARING MEANINGFUL LIFE
ADVOCATE SUPPORT
RESPECT
PERSON-CENTERED
SUPPORT
MEANINGFUL LIFE
RESPECT
ADVOCATE SUPPORT
PERSON-CENTERED
SUPPORT
MEANINGFUL LIFE
RESPECT
ADVOCATE SUPPORT
ADVOCATE RESPECT CARING SUPPORT MEANINGFUL LIFE

DIRECT SUPPORT PROFESSIONAL

PERSON-CENTERED RESPECT MEANINGFUL LIFE SUPPORT
ADVOCATE MEANINGFUL LIFE PERSON-CENTERED ADVOCATE
CARING PERSON-CENTERED SUPPORT CARING RESPECT
SUPPORT CARING ADVOCATE SUPPORT
ADVOCATE RESPECT MEANINGFUL LIFE
RESPECT CARING PERSON-CENTERED
PERSON-CENTERED MEANINGFUL LIFE
CARING RESPECT ADVOCATE
RESPECT SUPPORT
MEANINGFUL LIFE
ADVOCATE
RESPECT



WELCOME

DSP ADVISORY – NOVEMBER 08, 2023

Introduction

Mirna Pierce

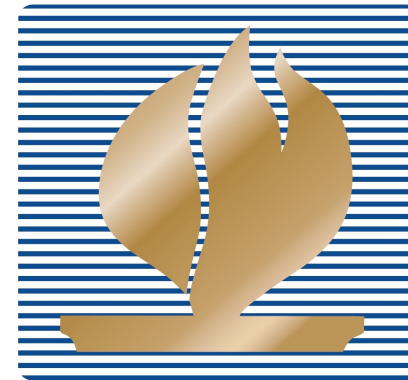
Program Coordinator

Riverside County Office of Education

Sharon Havercroft

DSP Office Clerk

Riverside County Office of Education



**RIVERSIDE COUNTY
OFFICE OF EDUCATION**

EDWIN GOMEZ, Ed.D.
County Superintendent of Schools

Direct Support Professional Training (DSPT)

Advisory Meeting

November 08, 2023; 1:00 p.m. – 2:30 p.m.

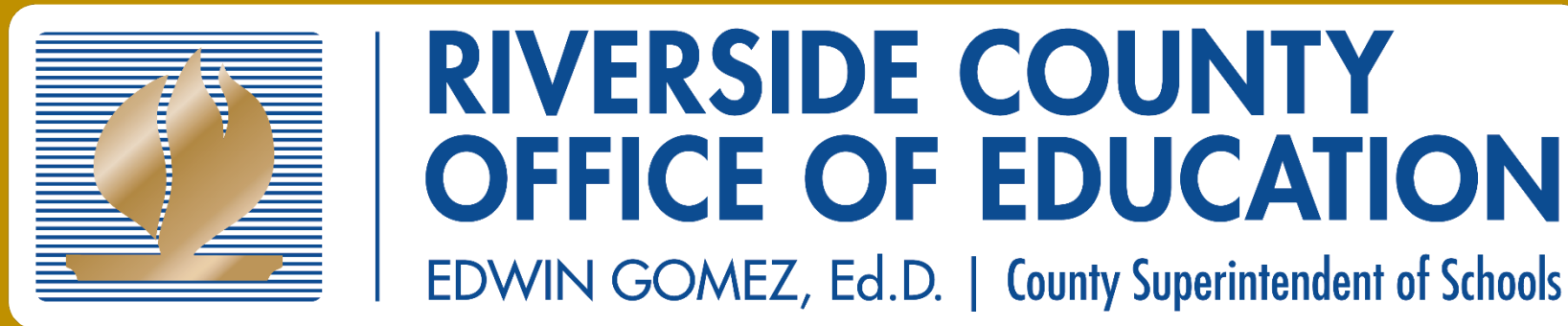
Agenda

- **Welcome**
- **Introductions**
- **Purpose of DSPT Advisory Committee Meeting**
- **Service Hub Report**
- **California Department of Developmental Services Report**
- **California Department of Education Report**
- **San Bernardino County Office of Education – Help Desk**
- **Regional Center Reports**
- **Provider Representative(s) Input**
- **DSP Trainer Input**
- **Next Meeting**

Purpose of DSPT Advisory Committee Meeting

- ❖ Help ensure that Challenge Testing and Training are sufficiently scheduled to meet your needs as an Administrator and the needs of your employees.
- ❖ Receive information directly from the Department of Developmental Services.
- ❖ Address any issues related to the DSPT program.
- ❖ Receive up-to-date training and testing data information.

Riverside Service Hub Report



Past – Present – Future

- February 2021 – All classes online
- July 2021 – Reassess on site training and continuing online
- October 2021 – On site Challenge Test (Riverside and San Diego)
- August 2023 – Extend on site training in Riverside
- September 2023 – Invited back to San Gabriel Pomona Regional Center
- October 2023 – Looking to expand out to San Bernardino and San Diego

Inland Regional Center Enrollment Counts

Inland Regional Center					
Direct Support Professional Training - Enrollment Counts					
Year (July - June)	Course Title	Section Count	Enrolled	Tested	Pass Rate
2020 - 2021	DSP Year 1 Training	20	384	247	98%
	DSP Year 2 Training	11	210	139	97%
	Total	31	594	386	97%
2021 - 2022	DSP Year 1 Challenge Test	5	48	29	7%
	DSP Year 1 Training	35	671	417	94%
	DSP Year 2 Challenge Test	4	39	21	24%
	DSP Year 2 Training	20	394	269	93%
	Total	64	1,152	736	88%
2022 - 2023	DSP Year 1 Challenge Test	14	90	53	15%
	DSP Year 1 Training	34	665	283	94%
	DSP Year 2 Challenge Test	20	149	98	10%
	DSP Year 2 Training	23	417	218	93%
	Total	91	1,321	652	75%

San Diego Regional Center Enrollment Counts

San Diego Regional Center					
Direct Support Professional Training - Enrollment Counts					
Year (July - June)	Course Title	Section Count	Enrolled	Tested	Pass Rate
2020 - 2021	DSP Year 1 Training	20	376	247	99%
	DSP Year 2 Training	11	213	140	99%
	Total	31	589	387	99%
2021 - 2022	DSP Year 1 Training	34	662	381	92%
	DSP Year 2 Training	24	473	298	98%
	Total	58	1,135	679	95%
2022 - 2023	DSP Year 1 Challenge Test	2	7	2	0%
	DSP Year 1 Training	58	1,128	587	94%
	DSP Year 2 Challenge Test	2	5	1	0%
	DSP Year 2 Training	42	684	406	97%
	Total	104	1,824	996	95%

San Gabriel Pomona Regional Center Enrollment Counts

San Gabriel Pomona Regional Center

Direct Support Professional Training - Enrollment Counts

Year (July - June)	Course Title	Section Count	Enrolled	Tested	Pass Rate
2020 - 2021	DSP Year 1 Training	14	247	142	96%
	DSP Year 2 Training	13	235	171	97%
	Total	27	482	313	96%
2021 - 2022	DSP Year 1 Training	47	903	583	95%
	DSP Year 2 Training	30	583	423	97%
	Total	77	1,486	1,006	96%
2022 - 2023	DSP Year 1 Training	65	1,277	697	97%
	DSP Year 2 Training	32	613	423	98%
	Total	97	1,890	1,120	98%

Year 1 DSP Survey Results Shared by CDE

More than 2100 Responses

The majority of responders...

- Were DSP Employees
- Were female with some college education
- Stated English is their preferred language
- Took instruction and testing in an online environment
- Said ***Discussions*** were their favorite part of class
- Asked for more information on ***Medications, Behavior, and Risk Management***

Year 1 DSP Survey Results Shared by CDE

More than 2100 Responses



99 %
Understood

- Role as a DSP
- Role as a mandated reporter
- Administration of medications by the 7 Rights
- The 7 Rights
- Proper gloving technique
- Proper care of teeth
- When to call 911
- Ways to understand what an individual's challenging behavior might be communicating

RECOGNIZED TRAINERS – YEAR 1

Recognized through student surveys

😊 Claudia Harper

😊 Anthony
Stallworth

😊 Renee Wilson

😊 Paula DeBell

😊 Michael White



Year 2 DSP Survey Results Shared by CDE

More than 1800 Responses

The majority of responders...

- Were DSP Employees
- Were female with some college education
- Stated English is their preferred language
- Took instruction and testing in an online environment
- Said *Discussions* were their favorite part of class
- Asked for more information on *Medications, Behavior, and Risk Management*

Year 2 DSP Survey Results Shared by CDE

More than 2100 Responses

99 %
Understood

- Role as a DSP
- Tools to help individuals prepare for a doctor's appointment
- Administration of medications by the 7 Rights
- Ways to understand what an individual's challenging behavior might be communicating
- Ways to help individuals eat healthy and exercise
- Giving individuals more chores each day
- How to help individuals get involved in their community
- Ways to teach new skills

RECOGNIZED TRAINERS – YEAR 2

Recognized through student surveys

- 😊 Desiree Cabrera
- 😊 Kelly Wilkins-Fay
- 😊 Kayla Barreto



California Department of Developmental Services Report

Stephanie McNay

Stephanie.McNay@dds.ca.gov

Raymond Usac

Raymond.Usac@dds.ca.gov

Department of Developmental Services

Sacramento, CA 95814

(916) 654-2986



California Department of Education Report

Tara Neilson

CDE DSPT Program Monitor

California Department of Education

Career & College Transition Division

CTE Leadership Office

TNeilson@cde.ca.gov

(916) 445-5568



San Bernardino County Office of Education

www.dsptrain.org

1-800-910-4604

8:30 a.m. – 3:30 p.m.

Monday – Friday

Closed all holidays

and weekends



DSP Training

Welcome to the California Department of Developmental Services Direct Support Professional Training portal. The Department has established a competency-based training program that is mandatory for all direct support staff (and administrators who provide direct support) working in licensed community care facilities. The Direct Support Professional (DSP) Training is based upon core competencies or skills necessary for satisfactory job performance. The training and tests are offered at no charge. Please choose from one of the options below.

[Learn more »](#)

VIRTUAL TRAINING: IMPORTANT INFORMATION and TRAINING MATERIALS!
([Click Here](#))

Year 1 Training/Challenge

If you have not attended the Year 1 DSP training or have not passed the Year 1 test, you can register for a Year 1 course or challenge test in your area here.

[Register For Year 1 »](#)

Year 2 Training/Challenge

If it has been one year since you passed the Year 1 test and you are ready to take the Year 2 course or challenge test, you can register here.

[Register For Year 2 »](#)

Get Test Results

Direct Support Professionals and community care facility vendors can sign in or register to get test results, print certificates or review trainee attendance here.

[Get Test Results »](#)

Regional Center Input

Meredith Gage

Senior Training Specialist

Inland Regional Center

1365 S. Waterman Avenue

San Bernardino, CA 92408

(909) 890-3392

Mgage@Inlandrc.org



Lucina Galarza, MPA

Deputy Executive Director

San Gabriel/Pomona

Regional Center



Liliana Calderon, MA

Residential Services

Coordinator

San Diego Regional Center

Community Services

Department

(858) 496-4348



Provider Representative Input

Facility/Home Administrators

Inland Region

San Diego Region

San Gabriel

Pomona Region



DSP Trainer Input



- **Welcome Letter**
- **Student Technology**
- **eDSPT Accounts**
- **Learning Environment**
- **Student Guide**
- **Medication Kit**
- **Authorization Letter**

AUTHORIZATION FOR TRAINING LETTER

< Print on Regional Center Letterhead >

Example Authorization for Training Letter

DATE: <DATE>

TO: <NAME OF SERVICE HUB>

SUBJECT: AUTHORIZATION TO PROVIDE DIRECT SUPPORT PROFESSIONAL TRAINING

Please admit <individual's name here> to the Direct Support Professional Training for:

Circle One

Year 1

Year 2

Both Years

Use vendor number <insert the unique regional center assigned vendor code here> for student registration.

If you have any questions, please contact <regional center contact person name and phone number>.

This Authorization for Training Letter cannot be used for the Challenge Test. It is only valid for the Training Class.

Thank you.

<Signature of regional center staff authorizing training>

California Department of Developmental Services Report

Recap

- Attendance
 - DSPs who miss more than 3 hours of training will be dropped from the course.
- DSPT Registration
 - Registration to the classes will be available 30 days before the class start date.
- DSP Training Authorization Letter
 - Email the Authorization letter / form from the Regional Center must be sent to the Service Desk (SBCSS) at dspt.helpdesk@sbcss.net
- DSP Conduct Expectations
 - 100 % participation is expected (no working, driving, caring for others, etc.)
 - Unprofessional behavior towards any members of our team, RC staff, trainers, and other students will not be tolerated and result in denied participation in the DSP Training.
 - Inappropriate actions that are deemed severe and puts the clients at risk will be reported to Regional Center Coordinators.

Next DSP Meeting

- Annual Meeting (Tentative)
Wednesday, November 6, 2024
- Via Zoom
- Time TBA

Riverside Hub

Mirna Pierce, Program Coordinator
(951) 826-6802

Sharon Havercroft, DSP Clerk
(951) 826-6817

